



Tools of the trade.

June 26th, 2020

To Our Valued Angelo's Customers,

We want to update you on the support we are offering during the COVID-19 pandemic. Our entire warehouse staff is back to work full time. Our salon consultants who are currently working on a part time basis will be back to full time status on Monday July 6th. Our salon consultants are currently servicing your needs via phone calls, virtual meetings, and in person meetings at your request with social distancing and masks as a requirement for all attendees. We are being sensitive to the demands placed on salon owners and your staff as we navigate our new working world together.

As you have adapted with your salon businesses, we, as your full-service distributor, are adapting as well. We cannot ignore that we still have important information to share with you on an ongoing basis. Setting aside time with your consultant should become more manageable as you reach a level of comfort after startup. We look forward to when we can get back to our regular schedules and resume consistent communication to benefit your salon business.

Even though Erie county is now in the "green phase," we have chosen to continue with 2 ways to receive your order. Those choices are UPS delivery or curbside pick-up. We will not allow customers to enter our building until further notice.

If you are picking up a curbside order, we will call you to confirm when your order is ready for pick up. Please do not arrive until you have received our call that your order is ready. When you arrive in our back parking lot, call us at 814-454-4917 and we will bring your order out to your vehicle.

The best way to have your order processed is through our website. We absolutely can take orders over the phone, but please understand that this will slow down our ability to process orders in the most efficient way.

This is a step in the right direction for all of us! Let us continue to stay positive and take the necessary precautions to avoid any further interruptions in our work and daily lives.

Best Regards,

Angela and Chris Fatica